

EPPING FOREST DISTRICT COUNCIL

PLANNING & ECONOMIC DEVELOPMENT IMPROVEMENT PLAN 2010-2011 (UPDATED MAY 2010)

AREA OF IMPROVEMENT	ACTION(S)	LEAD RESPONSIBILITY	TARGET FOR COMPLETION	RESOURCES AVAILABLE/ REQUIRED	PROGRESS	
					<input checked="" type="checkbox"/> Fully Achieved <input type="checkbox"/> Partially Achieved <input type="checkbox"/> Limited Action	
1. Develop and promote a set of service standards for Planning and Economic Development, outlining the minimum levels of service that external and internal customers will receive.	Review previous protocols, (e.g. those re DC and Enforcement)	Directorate Business Manager	May 2010	Within existing resources	<input type="checkbox"/>	Previous postholder left – tasks are for new postholder, who commenced in Nov 2009.
	Set new Standards		June 2010		<input type="checkbox"/>	
	Report Compliance		Quarterly		<input type="checkbox"/>	

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					<input type="checkbox"/> <input type="radio"/> <input type="checkbox"/>	Fully Achieved Partially Achieved Limited Action
2. Improving procedures (e.g. as a result of NI14 assessments).						

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					<input type="checkbox"/> <input type="radio"/> <input type="checkbox"/>	Fully Achieved Partially Achieved Limited Action
3. Refocus Business Plan 2011-2012						

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					<input checked="" type="checkbox"/> Fully Achieved <input type="checkbox"/> Partially Achieved <input type="checkbox"/> Limited Action	
4. Implement practical measures to improve the public perception and reputation of the Council's Planning Service, particularly with respect to high profile/controversial applications and enforcement action.	<p>To instigate regular reporting on enforcement performance to Members.</p> <p>To publicise the outcome of enforcement action more widely.</p>	<p>Director of Planning and Economic Development</p>	<p>Quarterly Reporting</p> <p>Ongoing</p>	<p>J Preston/ S Solon/ J Godden</p>	<input type="checkbox"/>	<p>The direct action in respect of a car wash in Ongar received widespread publicity.</p>

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					<input type="checkbox"/>	Fully Achieved
					<input type="checkbox"/>	Partially Achieved
					<input type="checkbox"/>	Limited Action

5. Green Issues						
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